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IT Engineer

Neo Psychiko, Attiki, Greece | IT

Location: Neo Psychiko & Koropi

EFA GROUP comprises companies in Aerospace, Security, Defense, and Industrial Cooperation with a solid international presence. EFA GROUP currently employs more than 220 people, most of whom are engineers and scientists. The GROUP has established offices across 6 international regions: Greece, Cyprus, Switzerland, USA, UAE, and Singapore to serve its customers in 34 countries worldwide. **EFA GROUP** includes **EFA VENTURES** (Supply Chain Management and integrated services), **AEROSPACE VENTURES** (Industrial Participation and related services), **SCYTALYS** (Systems Integration and Software), **ES SYSTEMS** (MEMs & IoT Integration), **EPICOS** (Global Defense B2B Information Platform), **UCANDRONE** (Unmanned Systems), **AETHER AERONAUTICS** (Target Drones), **STHENOS AI** (Intelligence Solutions).

EFA Group is looking for an **IT Engineer** with solid, hands-on experience across workplace IT and core infrastructure operations. You'll take ownership of day-to-day IT delivery, support users and services, and contribute to keeping our environment secure, reliable, and well-managed.

About the role / What you can expect

- Maintain an accurate inventory of IT assets and deployed software, including status and lifecycle tracking.
- Manage patching and updates: identify fixes, test, deploy, and archive releases in a controlled way.
- Troubleshoot and resolve issues related to workstations, applications, and network access.
- Set up, configure, and migrate user workstations (new devices, replacements, upgrades).
- Report and escalate any suspected security violations or unauthorized hardware/software to the Information Security function.
- Contribute to improvements: support planning for network growth, security hardening, and specification of new hardware/software.
- Support receiving and verification of IT equipment (inventory components, confirm operational status).
- Assist in operating and maintaining network equipment and connectivity services (LAN/Wi-Fi/internet).
- Maintain and operate the company's internet connection and related services.
- Ensure IT infrastructure and operations remain consistent with the company's cybersecurity guidelines and procedures.

What we're looking for

- BSc in Information Technology / Computer Science (or equivalent).
- 3+ years hands-on experience in IT operations (endpoints and servers; basic networking).
- Microsoft 365 administration (Exchange Online, Teams, SharePoint/OneDrive fundamentals)
- Entra ID (Azure AD): users/groups, access basics, MFA policies support, troubleshooting sign-in issues
- Windows endpoints (Windows 10/11): imaging, configuration, troubleshooting, BitLocker basics
- Windows Server: core administration and troubleshooting (AD DS basics, file/print services as applicable)
- Virtualization (e.g., VMware): basic VM operations and troubleshooting
- Networking fundamentals: TCP/IP, DNS/DHCP basics, LAN/Wi-Fi troubleshooting, VPN fundamentals
- Linux fundamentals (basic admin/troubleshooting)
- Clear communication, strong problem-solving, and a team-first approach.
- Ability to obtain/hold Security Clearance (where applicable).

We offer:

- Competitive remuneration package
- Private Medical Insurance package
- Continuous learning in new technologies
- Opportunity to work in large-scale projects with talented people

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